

# We Believe

It takes a community to end homelessness.

Home, safety, self-determination, and choice are basic human rights. We walk alongside clients on their self-directed journey.

In valuing, supporting, and empowering our workforce. We know it takes courage to be vulnerable and embrace mistakes as part of our collective learning.

The voice and experience of people with lived experience is at the heart of everything we do. It shapes what we do, how we do it, and influences policies and systems change.

In people's resilience; we 'see' the whole person, listen deeply, and treat everyone with dignity. We embrace and celebrate the diversity of culture, race, ethnicity, age, gender, religion, sexual orientation, gender identity, gender expression, disability, economic status, and other backgrounds and experiences.

Our service practices, frameworks, and models must draw on practice wisdom, evidence, and the lived experience of people and communities.

Homelessness can be traumatic; our work is trauma responsive, culturally understanding, compassionate, and supports recovery and healing.

Culturally strong practices, co-designed with Aboriginal communities, create safety, shared understanding, and healing.

In collaborating and working with the community, sector, government, and other Alliances to innovate and drive positive system reform.