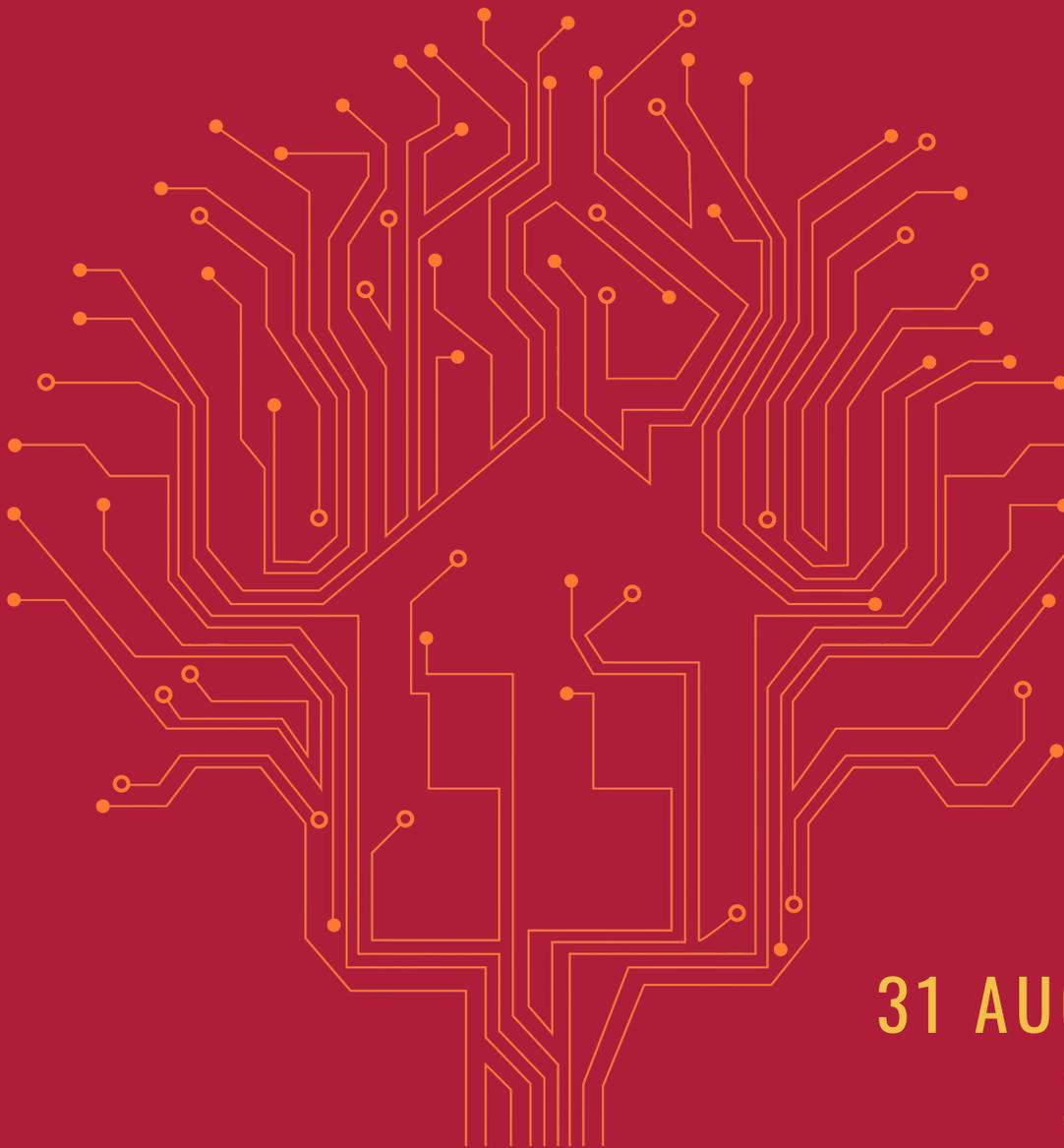




INTEGRITY | TRUST | RESPECT | COLLABORATIVE | COURAGEOUS | CREATIVE

Connecting the dots



**31 AUGUST
2022**

**PRACTICE, POLICY, ADVOCACY & SYSTEM REFORM
INAUGURAL HOMELESSNESS CONFERENCE**

ADELAIDE

WELCOME MESSAGE

Rohan Feegrade
Chief Executive Officer, Lutheran Care – Lead Agency
Chair, Toward Home Alliance

It is my great pleasure to extend to you a very warm welcome to the first annual Toward Home Alliance Conference.

On behalf of the Alliance Leadership Team, I would like to thank and acknowledge all of those involved in the preparation and coordination of this event.

We have a wonderfully rich and diverse program with an outstanding list of guest speakers and panelists to enrich your experience, reflections and learnings. We are especially excited to welcome the Hon. Minister for Human Services, Nat Cook, to officially open this year's conference.

This conference is all about you!

Our workforce is our greatest and most valuable asset. The passion, dedication and commitment to our Mission, exemplified by our workforce, is nothing short of inspirational. A major part of this conference is acknowledging and celebrating the hope and life-changing services you provide to vulnerable people on a daily basis. For this, we humbly acknowledge and thank you.

Finally, I encourage each and every one of you to immerse yourselves in this engaging and unique experience, together with your Toward Home Alliance and sector colleagues, as we continue our journey towards the prevention and ending of homelessness here in South Australia.

Rohan Feegrade

ABOUT THE PROGRAM

Livia Carusi

Strategic Advisor, Lead, Toward Home Alliance

Building on the successes of the 2021 Toward Home Alliance (THA) Workforce Development Day (October 2021) and in recognition of National Homelessness Week 2022, the THA welcomes you and is pleased to offer this exciting inaugural conference.

Inspired by our Mission of 'Working together, giving hope to prevent and end homelessness', the focus of this year's conference is: Practice, Policy, Advocacy and System Reform. The conference seeks to further our efforts towards our shared Mission through connections - of people, of conversations, in action and for change.

In offering this program, we hope that you too gain new connections and new learnings, and remain inspired and energised to continue the 'good fight' for a fair and just society where no one is without a home.

The 2022 program focuses on issues central to homelessness, including:

- A new foundation for housing outcomes for Aboriginal and Torres Strait Islander peoples and communities.
- Integrating and improving healthcare responses.
- Ending veteran homelessness.
- Improving practice and outcomes for children and young people.
- National and state approaches to ending homelessness.

The quality of the program has been made possible by the incredible generosity of all our keynote speakers, panelists and session facilitators. Each will share their own experiences, stories and expertise in the homelessness space. They have been invited to share their vision and insights towards ending homelessness and through this invitation encourage us all to be part of the conversation and change needed to end homelessness.

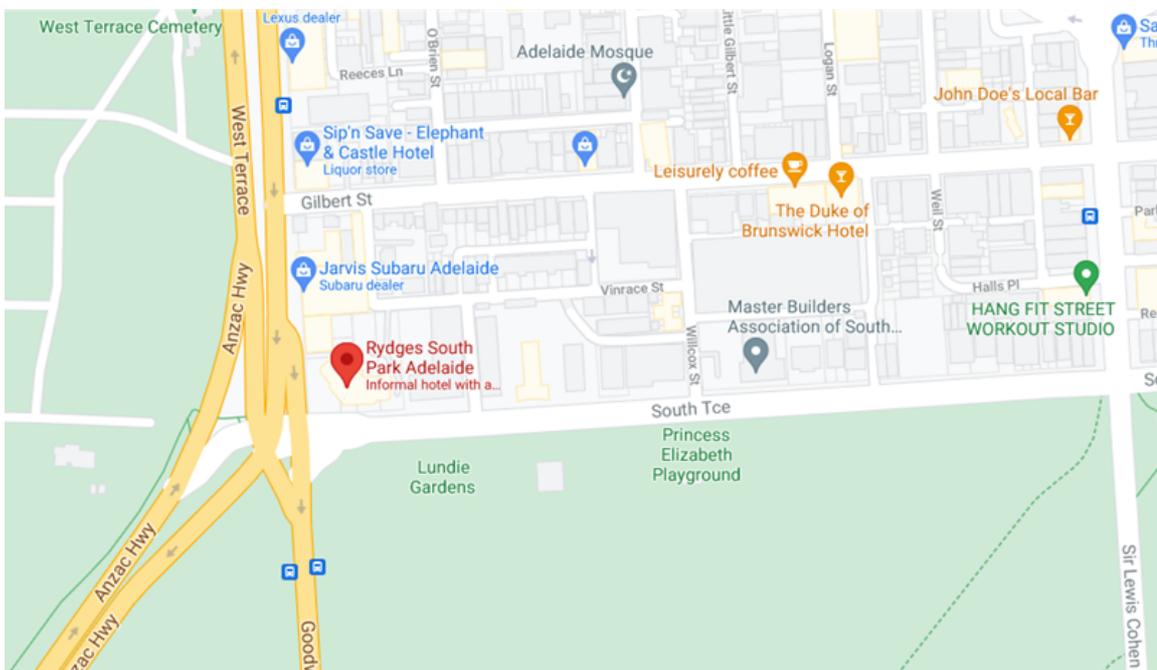
In solidarity,

Liv Carusi

VENUE & TRANSPORT

VENUE

Rydges South Park - 1 South Tce, Adelaide



TRANSPORT OPTIONS

Public Transport options include:

- West Terrace bus stop J1, 3 minute walk to venue.
- Goodwood Road/Parklands bus stop L1 and O2, 2 minute walk to venue.
- South Terrace tram stop, 15 minute walk.

Parking options include:

- 2 hour limited parking spaces along South Terrace.
- On-site car park at Rydges for \$15 per day.
- 47 South Terrace for \$7 per day.

PROGRAM

PART 1 CONFERENCE OPEN & KEYNOTE SPEAKERS

Time	Session	Presenter
8.15am	Registration Opens	Collect your lanyard
8.30am	Conference Seating	Make your way to your seat
8.45am	Welcome and Housekeeping	Livia Carusi Strategic Advisor, Lead Toward Home Alliance
9.05am	Welcome to Country	Deb Buckskin and Isaac Hannam Baptist Care SA
9:15am	Welcome, Alliance Leadership Team	Rohan Feegrade Chief Executive Officer, Lutheran Care Chair, Toward Home Alliance, Lead Agency
9:20am	Official Conference Opening	The Hon. Nat Cook MP Minister for Human Services
9.30am	Keynote address <i>Recognise, Rebuild, Restore</i> A new foundation for housing outcomes	Neil Willmet Chief Executive Officer Aboriginal & Torres Strait Islander Housing, Queensland
10.10am	Keynote address <i>Health, Housing and Homelessness</i> Connecting to deliver better outcomes for people & communities	Carmel Williams Director, Centre for Health in All Policies Research Translation, SAHMRI

PROGRAM

PART 2 PANEL DISCUSSIONS

10:30am PANEL DISCUSSION - Improving and integrating healthcare responses for people experiencing homelessness

Chair: Sageran Naidoo, Chief Executive Officer, Sonder

Neil Willmettt	Chief Executive Officer, Aboriginal & Torres Strait Islander Housing, Queensland
Carmel Williams	Director, Centre for Health in All Policies Research Translation, SAHMRI
Tim Best	A-Z Community and Project Lead, Toward Home Alliance
Chris Burns	Chief Executive Officer, Hutt St Centre
Nick Cowling	Aboriginal Liaison, Royal Adelaide Hospital
10:55am	Morning Tea

11.10am	Keynote address <i>Ending Veteran Homelessness</i>	Nathan Klinge Chief Executive Officer, RSL Care SA
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11:30am PANEL DISCUSSION

Ending Veteran Homelessness – A Systems Approach

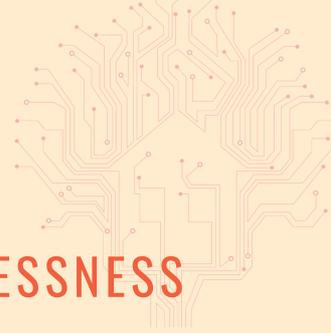
Chair: Shaya Nettle, Alliance Senior Manager, Toward Home Alliance

Nathan Klinge	Chief Executive Officer, RSL Care SA
David Pearson	Chief Executive Officer, Australian Alliance to End Homelessness
Ian Cox	Head, Office for Homelessness Sector Integration, SA Housing Authority

WORKSHOPS

PART 3 (12PM -1PM)

PRACTICE & SYSTEMS APPROACHES TO END HOMELESSNESS



WORKSHOP 1

Improving Outcomes - Children at risk of or experiencing homelessness

This workshop will focus on current initiatives designed to improve housing, health and development outcomes for children. In addition, the workshop will highlight the current work being undertaken by the Alliance towards the development of a Practice Framework for working with and supporting children at risk of or experiencing homelessness.

Chair/Scribe: David Campbell, Case Manager, Wardli-ana, Baptist Care SA

Panel

- Dr Heather Holst, Commissioner for Residential Tenancies, Victoria
- Dr Theresa Lynch, Pregnancy and Homelessness Coordinating Committee and Network Victoria
- Associate Professor Yvonne Parry, College of Nursing and Health Sciences, Flinders University.

Part One: Insight into current initiatives.

Part Two: Introduction and practice framework.

Workshop 2

Reigniting the Adelaide Zero Project: Advancing towards Zero

Want to learn more about your role in Collective Impact efforts to end homelessness in Adelaide and South Australia?

Then this workshop is for you!

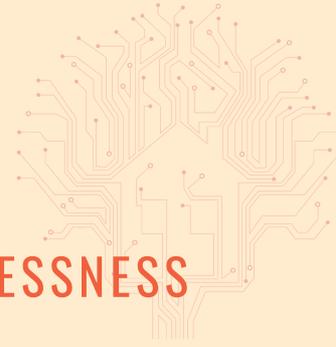
Chair: Tim Best, Lead, Toward Home Alliance & Adelaide Zero Project

Co-Chair/Scribe: Robb Smart, Adelaide Zero Project

WORKSHOPS

PART 3 (12PM-1PM)

PRACTICE & SYSTEMS APPROACHES TO END HOMELESSNESS



Workshop 3

Improving Outcomes - Young people at risk of or experiencing homelessness

Guided by THA's commitment to continuous quality improvement, this workshop will focus on the key principles and core practice features to be considered in the development of a Practice Framework.

This workshop will draw on the lived experience of young people, who have agreed to share their stories with us, to guide and shape the development of a Practice Framework.

Chair: Stephanie Keightley, Manager, Pathways to Home Youth Accommodation, Baptist Care SA

Scribe: Tayla Callaghan, Case Manager, Pathways to Home Youth Accommodation, Baptist Care SA

WORKSHOP 4

Housing Innovation - Insights and possibilities

Drawing on the extensive expertise of the panelists, this workshop will explore current housing initiatives breaking the cycle of homelessness. Panelists will also provide reflections and insights into current government housing and homelessness policy and the structured reforms required to end homelessness.

Chair: Mychelle Curran, Director TAS/SA, Mission Australia

Scribe: Amanda Newmarch, THA Housing Access Coordinator, Lutheran Care

Panel

- Karen Aistrop, Chief Executive Officer, Carrington Cottages
- Shane Austin, Chief Executive Officer, Baptist Care SA
- Dr Alice Clark, Chief Executive Officer, Shelter SA
- Bethany Critchley, State Manager SA/WA & NT, Salvation Army Housing
- James Packham, Managing Director, Harcourts Packham
- Pete Zwiers, Head of Programs, Kids Under Cover

PROGRAM

PART 4 TOWARD HOME COP, CHARTER & AWARDS

Time	Session	Presenter
1:00pm	Lunch	
1:45pm	Keynote address <i>Ending Homelessness: A National Approach</i>	David Pearson Chief Executive Officer, Australian Alliance to End Homelessness
2:10pm	Keynote address <i>Ending Homelessness: A State Approach</i>	Caro Mader State Director, South Australian Alliance to End Homelessness
2:35pm	<p>Toward Home Alliance Communities of Practice (CoP)</p> <p><i>Where appropriate, session includes reflections from Conference Workshops</i></p> <p>Working with and supporting children at risk of and experiencing homelessness: Co-Chairs, Dr Victoria Skinner, SA Housing Authority & David Campbell, Baptist Care SA</p> <p>Housing models and innovation: Co-Chairs, Amanda Newmarch, Lutheran Care & Livia Carusi, Toward Home Alliance</p> <p>Working with and supporting young people at risk of and experiencing homelessness: Chair, Stephanie Keightley, Baptist Care SA & Tayla Callaghan, Baptist Care SA</p> <p>Inner-city homelessness: Chair, Shaya Nettle, Toward Home Alliance & Therese Hehir, Mission Australia</p> <p>Client services: Chair, Livia Carusi, Toward Home Alliance & Juanita Ford, Mission Australia</p>	
3:15pm	Afternoon Break	

PROGRAM

PART 5 PARTNERSHIPS, THA CHARTER LAUNCH & LEADERSHIP

Time	Conversation Focus	Lead
3:30pm	Partnership with Good360	Kate Stock Partnerships Manager SA, Good360
3:40pm	Toward Home Alliance Charter Launch	Dr Victoria Skinner, SA Housing Authority Kate McGarry, Baptist Care SA
3:55pm	Values-Led Leadership	Rohan Feegrade, Lutheran Care Livia Carusi, Toward Home Alliance
4:15pm	2021 Highlights & 2022 Directions	Shaya Nettle, Alliance Senior Manager, Toward Home Alliance
4:35pm	Closing Comments	Shaya Nettle, Alliance Senior Manager & Livia Carusi, Strategic Advisor, Lead Toward Home Alliance

Connections Networking Event

The Deck, Ground Floor, Rydges South Park

Following the Conference, take up the opportunity to meet and connect with Alliance staff and others working alongside and with the Alliance.

This casual event is being held within Rydges South Park at the 'The Deck, Ground Floor' with live entertainment from 'The Glanville Brothers'.

Light refreshments will be provided.

From
4:45pm

THANK YOU

Thank you to the 2022 Conference speakers, panelists & facilitators

THE HON. NAT COOK MP

Minister for Human Services
Member for Hurtle Vale

DR HEATHER HOLST

Commissioner for Residential Tenancies,
Victoria

DR ALICE CLARK

Executive Director, Shelter SA

ASSOCIATE PROFESSOR YVONNE PARRY

College of Nursing and Health Services,
Flinders University

DR THERESA LYNCH

Pregnancy & Homelessness Coordinating
Committee & Network, Victoria

CARMEL WILLIAMS

Director, Centre for Health All Policies
Research Translation SAHMRI
Co-Director, WHO Collaborating Centre,
Health in All Policies

DAVID PEARSON

CEO, Australian Alliance to End
Homelessness

NEIL WILLMETT

CEO, Aboriginal & Torres Strait Islander
Housing, Queensland

NATHAN KLINGE

CEO, RSL Care SA

CARO MADER

State Director, South Australian Alliance to
End Homelessness

JAMES PACKHAM

Managing Director, Harcourts Packham

SHAYA NETTLE

Alliance Senior Manager, Lutheran Care

IAN COX

Head, Office for Homelessness Sector
Integration, SA Housing Authority

KATE MCGARRY

General Manager Community Services,
Baptist Care SA

ROHAN FEEGRADE

CEO, Lutheran Care, Chair Toward Home
Alliance Lead Agency

SAGERAN NAIDOO

CEO, Sonder

CHRIS BURNS CSC

CEO, Hutt St Centre

SHANE AUSTIN

CEO, Baptist Care SA

LIV CARUSI

Strategic Advisor, Lead, Toward Home
Alliance

BETHANY CRITCHLEY

State Manager SA/WA/NT, Salvation Army
Housing

KAREN AISTROPE

CEO, Carrington Cottages Ltd

PETE ZWIERS

Head of Programs, Kids Under Cover

ROBB SMART

Data Lead, Adelaide Zero Project

TIM BEST

Lead, Toward Home Alliance & Adelaide
Zero Project

STEPHANIE KEIGHTLEY

Manager, Pathways to Home Youth
Accommodation, Baptist Care SA

NICK COWLING

Aboriginal Liaison, Royal Adelaide Hospital

MYCHELLE CURRAN

Director TAS/SA, Mission Australia

DR VICTORIA SKINNER

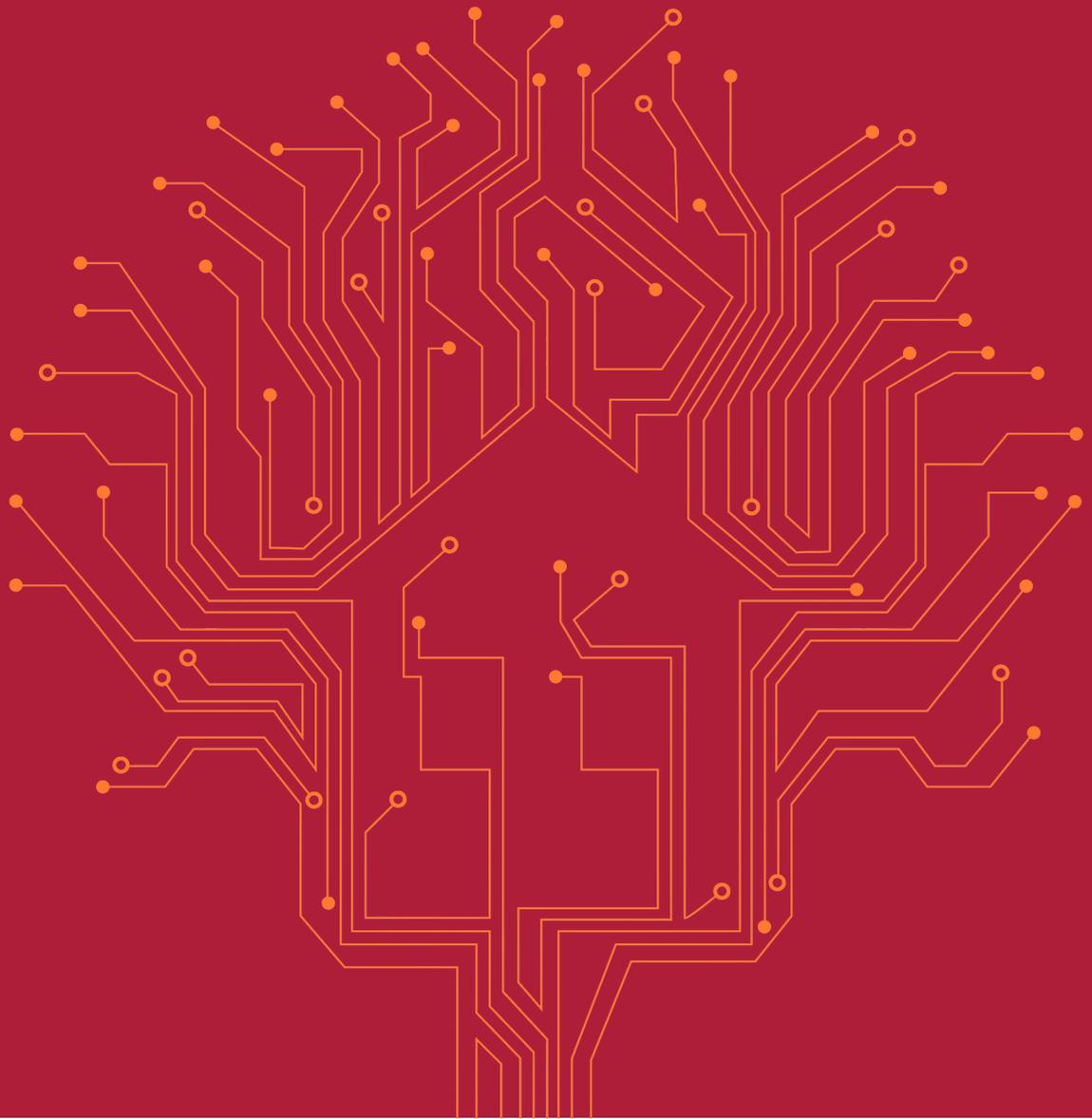
Innovation Partner, Office for
Homelessness Integration, SA Housing
Authority

KATE STOCK

Partnerships Manager SA, Good360

DAVID CAMPBELL

Case Manager Wardli-ana, Baptist Care SA



toward home

The Inaugural Toward Home Alliance Homelessness Conference is brought to you by the following partners.



Government of South Australia
SA Housing Authority